

## Marlene Sidon Professional Bio

Marlene Sidon, FACHE, is an experienced Board Certified health care leader, who began her career as a Registered Respiratory Therapist in the hospital and home care setting. Marlene's career progressed from clinical to leadership at Kaiser Permanente as a healthcare Administrator and Director of Service Quality. Marlene joined Emory Healthcare in 2005 in Health Care Administration for The Emory Clinic, and has worked with primary care, cardiology, and specialty practices. While at Emory, Marlene has been instrumental in implementing the patient centered medical home and corporate medical practices. In 2015 Marlene joined Piedmont Healthcare as the Director, of the Patient Connection Center for Physician Practices. While at Emory Marlene expanded the centralized scheduling function and services for ambulatory care including nurse triage.

In 2021 Marlene joined Culbert Healthcare Solutions, now BDO USA, as a Management Advisory Consultant, with a focus on ambulatory practice optimization, preservice revenue cycle operations and interim leadership roles.

Marlene has a special interest in the patient experience, team building, quality, process improvement, and has earned her certification as a Lean Six Sigma Black Belt. Marlene has been an active ACHE member and has served in key Board member roles with the local Georgia Chapter.