



**Victoria Dune-Chari, FACHE**  
**Assistant Vice President, Operations & Transformational Excellence**  
**Wellstar Kennestone & Windy Hill Hospitals**  
**Wellstar Health System**

As the Operations and Transformational Excellence leader, Victoria Dune-Chari works with senior leaders to identify opportunities for hospital and/or system wide opportunities on key strategic systems and/or processes. Victoria is the organizational journey to excellence leader responsible for mapping out the plan, developing training, leading, and writing the state/national application process. Victoria has led two hospitals in achieving the Georgia Oglethorpe Award which qualifies them for the Malcolm Baldrige National Quality Award. In addition, Victoria's operations responsibilities include Ancillary & Support Services, Site Lean Transformational Excellence, Logistics, Service Excellence and Emergency Management. System Clinical Operations Liaison - IT & Biomedical Engineering.

She is a Senior Examiner on the Malcom Baldrige National Quality Award Examiner Board and a Master Examiner for the Georgia Florida Sterling Examiner Corp. Victoria's achievements include moving teams from mediocre to top decile performance in patient experience, year over year top decile team member engagement and leading multiple high dollar high impact capital projects. Victoria holds a Bachelor of Science in Chemistry with a concentration in Nuclear Medicine Technology degree from Worcester State University and a Master Management in Healthcare from Cambridge College.

Victoria authored a book Chapter for The American Healthcare Radiology Administrators (AHRA), currently used for Certified Radiology Administrator Exam. She is a Fellow of the American College of Healthcare Executives (FACHE) and 2020-21 Baldrige Executive Fellow. Victoria has been a member of the GAHE Programs Committee since 2020 and, the GAHE Diversity Equity Inclusion Committee since 2022.