

Jennifer S. Farlow, RN, BSN, CHC Director, Population Health Piedmont Clinic

Jennifer Farlow has been a part of Piedmont Healthcare for the last 18+ years and has the advantage of being a part of Piedmont's Population Health model since inception in July 2010. In May of 2015, Jennifer completed her black belt in Six Sigma Quality and Process Improvement certification.

She is the Director of the Population Health department which consists of a multi-disciplinary team to include RN Care Managers, Resource Coordinators, and LMSWs and PharmDs in which the team manages rising and high-risk patient populations across several commercial and Medicare Advantage value-based contracts covering nearly 300K patient lives.

Most recently, Jennifer has also been instrumental in the implementation of a new social network platform across the Piedmont system called Empowering You, helping our clinicians and patients get connected to community resources to address social determinant of health barriers in an efficient and coordinated way.