



Monica Richey, FACHE
Vice President
Physician Revenue Cycle
One Grady

Monica Richey currently holds the position of VP, Physician Revenue Cycle at One Grady. One Grady serves as the billing enterprise for Emory School of Medicine, Morehouse School of Medicine, and Grady Health System. With her extensive expertise in revenue cycle management, Monica has successfully implemented innovative strategies to enhance physician practice revenue and achieve commendable outcomes. Throughout her career, Monica has overseen the operations of large-scale physician practice revenue cycles, encompassing over 900 multispecialty providers, 25 specialties, and an impressive annual gross revenue of over \$250 million. As she guided the organization's revenue cycle operations, Monica discovered her true calling in assisting others to achieve organizational success through mentorship and coaching. By leveraging her business acumen, Monica empowers individuals to enhance their own skills and capabilities.

In addition to her professional endeavors, Monica remains actively involved with her alma maters, Agnes Scott College and the University of Alabama at Birmingham. She recently served on the Alumni Board of and as a Forge Mentor, contributing her knowledge and experience to support the development of current students. Monica has also dedicated her time to initiatives such as the Diversity and Inclusion Task Force and the Women's Leadership Alliance Board for a local healthcare corporation. Monica is a Fellow in the American College of Healthcare Executives and is currently enrolled in the DSc Program in Healthcare Leadership at the University of Alabama at Birmingham, furthering her pursuit of knowledge and expertise in the field.